

BENNETTS END SURGERY

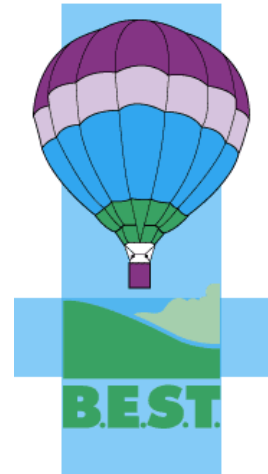
Issue 2 in 2011

Making A Difference: Equal Access for All

Are you aware that there are some 1.8 million people in the UK who are unable to read standard size print face? To this end, we have chosen to publish this Newsletter and all future editions in a larger font than usual – font size 16 rather than 12.



If you have a visual impairment and find it difficult to access our services because of this, we are keen to learn what problems you encounter at the Surgery and how we might be better able to assist you. Why not come and speak to us at our Visual Impairment stall on 15th October, 2011, and, if you are eligible, receive your 'flu vaccination at the same time?



Are You Eligible to Receive a Free 'Flu Vaccination?

Whilst any of us could potentially fall prey to the seasonal flu virus, the illness can be much more serious for certain groups of people. For those people deemed to be most "at risk", the NHS therefore provides the 'flu vaccination free of charge. If you -

are aged 65 or over // are pregnant // are aged 6 months or over and have: a serious heart condition or respiratory disease / diabetes / serious kidney or liver disease / lowered immunity due to treatment or disease // or are an unpaid carer

providing vital care for someone in one or more of the above categories

-- please contact the Surgery to book an appointment.

PLEASE NOTE: the Surgery will NOT be offering the 'flu vaccination to those who are not eligible to receive it free of charge. It can, however, be purchased from MASTA.



New Pharmacy Opens within the Surgery

A new pharmacy has now opened within the Surgery premises.

This has meant some changes to the current layout of our Travel Clinic / Physiotherapy Reception; apologies for any initial confusion this may cause! Good news, though, is that automated doors will be

fitted at the Surgery shortly!

In Memory of a Dear Friend

A special seat will soon be in place to honour the memory of Lily, a stalwart member of the Friends of Bennetts End Surgery, who sadly passed away earlier this year. We also extend our thanks to her family for their generous donations to FOBES.

Would you be interested in becoming a "virtual" Friend of Bennetts End Surgery?

The Surgery is keen to solicit feedback from its patients about the services it provides and how it can do things better. If you are prepared to act as a "sounding board" by responding to the occasional questionnaire either by e-mail or by more conventional methods, please identify yourself at Reception!